



# Corporate Social Responsibility Policy 2015

The purpose of the M.D. Import-Export Policy is to create long-term value for the benefit of our shareholders, customers, suppliers and staff. We are committed to taking all reasonable steps to fulfill this purpose through economically, environmentally and socially sustainable means. We will endeavour to conduct our activities with integrity and demonstrate the highest ethical standards in our dealings with all stakeholders.

## Our Values

**Dependable** If we say we'll do it, we'll do it.

**Passionate** We are passionate about what we do. We really care about the success of our customers, suppliers and each other.

**Resourceful** We have the Know-how to solve any problems and find the best solutions.

## Environment

M.D. Import-Export recognises that its products and business operations have an influence on the environment and endeavours to take practical steps to minimise any negative impact. We have therefore adopted responsible environmental policies that comply with and where possible go beyond the requirements of environmental standards and legislation.

## Product Stewardship

M.D. Import-Export is committed to the responsible purchasing of products. Suppliers are required to demonstrate similar commitments to Corporate Social Responsibility and are subject to thorough evaluation of their environmental impact.

## Communities

M.D. Import-Export is a proud supporter of our industry and the communities in which we operate. We support a number of national and local charities through annual donations.



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## **Employees**

M.D. Import-Export strives to give all employees the greatest possible opportunity to fulfil their potential. We are committed to being an equal opportunities employer and have achieved Investor in People status in recognition of the training and continuing development of our staff. Employee job satisfaction is monitored on an annual basis. M.D. Import-Export believes that the health and safety aspects of its business operations are of paramount importance. Our objective is to eliminate work place hazards and thereby prevent accidents and occupational illness. Our safety vision is 'no injuries'.

## **Marketplace**

We will comply with all relevant legislation and adhere to the highest financial standards. Safety data sheets are available for all products as is market leading technical support. Our operations are certified to the ISO9001 quality standard. We are committed to open and reliable communications with all stakeholders and to sharing our know-how with customers.

The M.D. Import-Export board takes responsibility for the maintenance of this policy and guides company strategy to include consideration for Corporate Social Responsibility objectives.

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